



Avon Community Electricity Aggregation Program

Dear Avon Electricity Customer,

The Town of Avon is offering Avon Community Electricity Aggregation (Avon CEA), which provides Town-vetted options for electricity supply. National Grid will continue to deliver your electricity, however, the electricity supplier was chosen by the Town of Avon through a competitive bid process that leveraged the bulk-buying power of our community, understanding that savings cannot be guaranteed.

You will be automatically enrolled in the Avon CEA product, “Avon Basic,” as of your next available electricity meter read, unless you choose one of our optional products or choose to opt out.

To opt out and avoid automatic enrollment in the Avon CEA Program, you must do one of the following before March 30, 2024:

 **mail and postmark the enclosed opt-out card** OR  **call Dynegy at (866) 220-5696** OR  **submit the opt-out form at Avon-CEA.com**

Participants may also opt out of Avon Community Electricity Aggregation at any time during the Program without penalty. Please read further to learn more about Avon Community Electricity Aggregation.

AVON CEA GOALS



Competitive and Stable Prices

All Avon CEA prices are fixed through December 2024, whereas National Grid Basic Service prices will change after nine months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. Avon CEA offers options that are intended to be price-competitive with National Grid Basic Service, however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Avon’s contract, and may therefore be above or below Avon CEA rates in any given period.



No Obligation

Avon CEA includes the ability to leave the Program at any time without penalty.



Electricity Choice

Avon CEA offers two different electricity supply choices with different levels of renewable energy certificates (RECs) to match your budget and climate goals.

AVON CEA PRODUCTS

Standard Product



Avon Basic: This is the **standard product** that you will be automatically enrolled in if you do nothing. The goal for this product is to be equal to, or lower than, the average National Grid Basic Service rates over Avon’s contract term. However, as Basic Service rates change, **savings cannot be guaranteed** for any given period.

Other Products

Avon CEA also offers an optional electricity product with a different amount of RECs relative to mandated requirements. To enroll in this optional product, you must contact the supplier, **Dynegy**, at (866) 220-5696, or sign up on the program website: Avon-CEA.com.



Avon 100% Green: This is an **optional product**. It includes Renewable Energy Certificates (MA Class I RECs) equal to one hundred percent (100%) of a customer's electricity consumption, in addition to the minimum number of RECs required by the Commonwealth.

GREEN

Products described as Green contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

AVON CEA PRICING

	Electricity Supply Product	Renewable Energy Certificates (RECs)	Residential	Commercial	Large Commercial and Industrial (C&I)	Price Period
Avon CEA	Avon Basic	Meets MA renewable energy requirements	\$0.10202/kWh	\$0.10202/kWh	\$0.10202/kWh	April 2024 - December 2024 Rates apply to service beginning and ending on the days of the month that your meter is read
	Avon 100% Green (optional)	Adds voluntary renewable energy (MA Class I RECs) to total 100%	\$0.14095/kWh	\$0.14095/kWh	\$0.14095/kWh	
What You Have Now	National Grid Basic Service	Meets MA renewable energy requirements	\$0.18213/kWh	\$0.17262/kWh	SEMA \$0.14141/kWh	November 1, 2023 - July 31, 2024 Residential and Commercial* February 1, 2024 - April 30, 2024 Large C&I*
<p>No guarantee of savings. National Grid Basic Service rates for electric supply will change after nine months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. National Grid Basic Service rates may be above or below Avon CEA rates for customers during any given period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.</p> <p>Rates indicated above are for Supply Services only. Commission fee for all Avon CEA products is included in above rates. This fee is \$0.001/kWh for the aggregation consultant. Rates also include taxes which are billed as part of the power supply charge.</p>						

AVON CEA PARTICIPATION

To enroll in the Avon Community Electricity Aggregation Standard product, you do not need to take any action. To enroll in an optional Avon CEA product, contact the supplier, **Dynergy**, or use the online form at Avon-CEA.com. If you don't wish to participate, mail and postmark the enclosed opt-out card on or before **March 30, 2024** to avoid automatic enrollment in the Avon CEA Program.

Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from National Grid.

Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.

Exit Terms for Basic Service: There is no penalty charge for leaving National Grid's Basic Service, however, Industrial customers (G-2 and G-3) may receive a reconciliation charge or credit. If you have already chosen a Green Power supply option on your own, you must opt out of this Program. This will ensure you continue to receive your electricity from that Green Power Supply.

You can leave the Program any time after you've enrolled, with no early termination fees. If you leave the Program, your account(s) will be returned to National Grid's Basic Service on the next available meter read.

How to access information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call National Grid at (800) 322-3223.

If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

Tax-exempt small business customers must provide a copy of their Energy Exemption Certificate directly to Dynergy via email at Salestax_geotax@vistraenergy.com, fax at (866) 257-1795, or mail at Dynergy, ATTN: Customer Care, P.O. Box 650764, Dallas, TX 75264, in order to maintain their tax-exempt status.

CUSTOMER SUPPORT & MORE INFORMATION

For more information, visit Avon-CEA.com, or call (866) 225-5676.

To select an optional Avon CEA product, or to opt out of the Program, please contact **Dynergy** at (866) 220-5696, 8 AM - 8PM, or email at DESCustCare@Dynergy.com.

Opt-Out Reply Card



Town of Avon

Avon Community Electricity Aggregation

Account Number placeholder

Opt-Out Code placeholder

X

Signature

Date

Current Resident Name

1234 Main St

YourTown, MA 12345

If you wish to participate in the Avon Community Electricity Aggregation Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
1. Insert into postage pre-paid envelope
2. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

The envelope must be mailed and postmarked on or before March 30, 2024 to opt out of the Program before automatic enrollment.